# Housing & Shelter Services

## BRIDGE TO HOME HUB SHELTER

Provides emergency shelter and practical support for people experiencing homelessness. Staff help guests address immediate needs, connect with services, and work toward stable housing.

## RESPITE AND RECOVERY CARE

Provides accommodation and additional care for people experiencing homelessness who require support during recovery. The program connects clients with services that address their health and housing needs.

## HOUSING CASE MANAGEMENT

Provides tenant-centred support at Flanders Court, Joyce Avenue, Main Street, and Lewisville residences. Case management connects tenants with healthcare, food security, income assistance, employment services, and daily living supports to strengthen housing stability and independence.

## BRIDGE TO HOME HUB

Moncton's centralized access point for people experiencing homelessness and housing instability. The Hub connects individuals with shelter, housing services, prevention and diversion support, respite and recovery care, and community resources.

## PREVENTION AND DIVERSION

Supports people facing housing instability by assessing their needs and connecting them with housing-related assistance and community resources. Services help individuals explore options and navigate available supports.

## MONARCH LANDING EMERGENCY SHELTER

A 24-hour, low-barrier shelter offering trauma-informed support to people experiencing homelessness and complex challenges. Services combine harm reduction, crisis response, and housing-focused assistance.




- 1,641 unique Hub clients
- 450 unique B2HH Shelter guests
- 45 known B2HH transitions to stable housing
- 495 people supported across 624 Prevention and Diversion cases
- 8,237 community referrals
- 192 housing and support assessments
- 24,551 drop-in visits by 1,000+ people
- 63 Respite and Recovery clients
- 294 Monarch Landing guests
- 11 Monarch Landing transitions to stable housing
- 30 tenants supported—all stably housed at Flanders Court and Joyce Avenue
- 2 supportive residences opened: Main Street and Lewisville



# Employment & Youth Programs

## EMPLOYABILITY NOW

Helps people facing employment barriers prepare for and pursue work through individualized coaching, group workshops, and drop-in support. Services build job-search skills, workplace readiness, and confidence.

## EMPLOYMENT ENHANCEMENT

Combines employment preparation, individualized case management, and subsidized job placements. Participants receive coaching and advocacy to address barriers, gain practical experience, and move toward sustained employment.

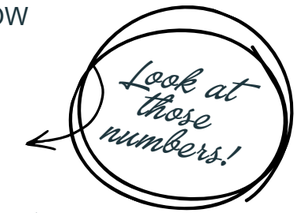
## YOUTH EMPLOYMENT & SKILLS STRATEGY

Supports young people aged 16–29 who face barriers to employment. Paid classroom training, subsidized work placements, mentorship, and individualized support help participants build skills and pursue employment or education.

### Partnerships Created

IHOP
Habitat for Humanity ReStore
Moncton cares
bgc
Lymburner Electrical
Once upon a child
McDonald's
CINEPLEX

- 148 carry-over clients and 158 new referrals through Employability NOW
- 33 Employability NOW clients secured employment
- 45 employers educated and 10 employment workshops delivered
- 9 Employment Enhancement participants supported
- 8 successful job placements through Employment Enhancement
- 5 participants moved directly into permanent employment after placement
- 19 young people served through the Youth Employment and Skills Strategy
- 10 successful employment or education outcomes reported through YESS
- 7 YESS participants remained active or in progress




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# Justice & Reintegration Programs

## COMMUNITY ACTION FUND

Provides education and support to incarcerated individuals, with a focus on health knowledge, risk reduction, and preparation for community reintegration. Collaboration with institutions helps connect participants with information and resources.

## VIOLENCE PREVENTION PROGRAM: MEN/WOMEN

Supports participants in developing emotional regulation, accountability, and practical skills to reduce violence and make safer choices.

## DOMESTIC VIOLENCE PREVENTION: MEN/WOMEN

This low intensity program helps participants recognize harmful behaviours, take responsibility, and build skills for safer, healthier relationships.

## CSC - HIV & HEPATITIS C EDUCATION

Provides education about HIV, Hepatitis C, and related health risks to people in federal institutions. Community resource guides help participants identify services and supports available after release.

## RECORD SUSPENSION PROGRAM

Helps people with criminal records understand eligibility requirements and navigate the record suspension application process. Practical guidance supports efforts to reduce barriers to employment, housing, and community participation.

- 329 incarcerated individuals reached through the Community Action Fund
- 98 participants reached through HIV and Hepatitis C education in federal institutions
- 8 successful completions in the Violence Prevention Program for Men
- 8 successful completions in Domestic Violence Prevention for Women
- 11 successful completions in Domestic Violence for Men
- 42 clients at the Record Suspension Program's peak active caseload
- 12 record suspension applications submitted
- 1 record suspension approval confirmed during the year

*Those are awesome numbers!*



# OUR YEAR AT A GLANCE

01

68,660

*Services provided through the Bridge to Home Hub*

39,610

*Bed nights across our shelters & R&R*

02

03

22,876

*Visits to the Community Hub on Joyce*

334

*Clients supported across employment*

04

05

329

*Incarcerated individuals reached through the CAF*

110

*Hepatitis C point-of-care tests conducted*

06

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# The Financial Statement

**JOHN HOWARD SOCIETY OF SOUTHEASTERN NEW BRUNSWICK INC.**

**STATEMENT OF OPERATIONS AND CHANGES IN FUND BALANCES** **STATEMENT 2**

**FOR THE YEAR ENDED MARCH 31, 2026**

| | General fund 2026 | Capital Asset Fund 2026 | Total 2026 | Total 2025 |
|---|---|---|---|---|
| **Revenue** | | | | |
| Federal funding | $ 695,031 | $ - | $ 695,031 | $ 1,061,548 |
| Provincial funding | 6,704,272 | - | 6,704,272 | 4,780,145 |
| Amortization of deferred contributions | - | 29,719 | 29,719 | - |
| Rent | 494,494 | - | 494,494 | 464,588 |
| Other (Note 10) | 263,196 | 86,213 | 349,409 | 217,274 |
| | 8,156,993 | 115,932 | 8,272,925 | 6,523,555 |
| **Expenses** | | | | |
| Advertising and promotion | 15,600 | - | 15,600 | 18,024 |
| Amortization | - | 97,080 | 97,080 | 53,282 |
| Equipment leases | 7,287 | - | 7,287 | 14,005 |
| Insurance | 104,904 | - | 104,904 | 90,777 |
| Interest - long term debt | - | 50,433 | 50,433 | 54,345 |
| Interest and bank charges | 13,980 | - | 13,980 | 3,880 |
| Office | 42,218 | - | 42,218 | 49,307 |
| Professional fees | 94,261 | - | 94,261 | 162,914 |
| Programs | 438,232 | - | 438,232 | 560,482 |
| Repairs and maintenance | 369,616 | - | 369,616 | 310,488 |
| Subscriptions, dues and fees | 1,731 | - | 1,731 | 2,071 |
| Training and development | 50,338 | - | 50,338 | 22,379 |
| Travel and meetings | 42,119 | - | 42,119 | 70,814 |
| Utilities | 138,465 | - | 138,465 | 104,731 |
| Wages and benefits | 6,265,617 | - | 6,265,617 | 5,207,071 |
| | 7,584,368 | 147,513 | 7,731,881 | 6,724,570 |
| **Excess (deficit) of revenue over expenses** | 572,625 | (31,581) | 541,044 | (201,015) |
| **Fund balance, beginning of year** | 245,271 | 649,165 | 894,436 | 1,095,451 |
| **Contributions for the purchase and renovation of permanent building** | - | 776,757 | 776,757 | - |
| **Inter-fund transfers** | (272,345) | 272,345 | - | - |
| **Replacement reserve transfers** | (674) | 674 | - | - |
| **Fund balance, end of year** | $ 544,877 | $ 1,667,360 | $ 2,212,237 | $ 894,436 |



# Outreach & Case Management

## VETERAN CONNECTION

Supports veterans experiencing or at risk of homelessness through outreach, advocacy, and individualized case management. Assistance includes housing access, military service verification, identification, income support, healthcare, and connections to community resources.

## NEST: PEER OUTREACH & HARM REDUCTION

Provides accessible, peer-led support to people experiencing substance use and homelessness. Through outreach, education, practical assistance, and connections to testing and treatment, the program supports harm reduction and access to care.

# Community Programs & Initiatives

## COMMUNITY HUB ON JOYCE

Provides a welcoming space for community connection, learning, recreation, and shared activities. The Hub hosts meals, workshops, wellness programs, markets, cultural celebrations, and community organizations.

## FRESH FOR LESS

Helps individuals and families access affordable fresh produce through monthly produce bins. Volunteers and community partners support the program's delivery and community reach.

## EARLY LEARNING MOTIVATIONAL PROGRAM

Offers young people in Elmwood and Beechwood a safe, consistent space during the summer. Structured activities and positive engagement help participants build interpersonal, social, and practical life skills.




- 32 veterans supported
- ~130 case-management goals completed
- 40+ housing and stability supports
- 25+ health and wellness interventions
- 25+ basic needs and financial supports
- 30+ navigation and reintegration supports
- 1,618 community interactions
- 598 targeted case and outreach interactions
- 110 Hepatitis C point of care tests
- 15 Hepatitis C positive cases identified
- 2 completed treatment & achieved cure
- 79 HIV self-tests distributed
- 24 people connected to Hep C/STBBI care
- 3 overdose responses
- 22,876 Community Hub visits
- 602 events hosted at Joyce
- 30+ youth in the first ELM summer program
- 193 Fresh for Less produce bins delivered

# Board Members

**Jenn Fredericks**
BOARD CHAIR

**Tony Kind**
VICE CHAIR

**Tara McQuade**
TREASURER

**Jen Mcbeath**
SECRETARY

**Roxanne Chase**
MEMBER

**Mary Lillian Lyons**
MEMBER

**Rebecca Gallant**
MEMBER

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# Message from Board Chair

## Jenn Fredericks
### BOARD CHAIR

As we gather for another Annual General Meeting, I am proud to reflect on a year of growth, change, and continued commitment at the John Howard Society of Southeastern New Brunswick.

The challenges facing the people we serve are complex, but behind every program, statistic, and outcome is a person deserving dignity, opportunity, and the chance to move forward.
At the heart of JHSSENB are our staff. Their compassion, resilience, and commitment continue to make a meaningful difference throughout our community, often in very difficult circumstances.

Over the past year, JHSSENB strengthened programs and partnerships, expanded supportive housing connected with the Mental Health Court initiative, and continued building the leadership and organizational foundation needed for sustainable growth.

This year also marks Jo-Ann Brine's first year as Executive Director. On behalf of the Board, thank you, Jo-Ann, for your leadership, commitment, and the energy you have brought to the organization.

As a Board, our responsibility is to provide thoughtful oversight, protect the mission, and ensure JHSSENB continues to grow in a way that is responsible, sustainable, and centred on the people we serve.

To our staff, funders, partners, volunteers, donors, and supporters: thank you. None of this work happens alone.

As we look ahead, our purpose remains clear: to see the person first and create opportunities for people to move forward.

With deep gratitude,
**Jenn Fredericks**

Board Chair
John Howard Society of Southeastern New Brunswick

we ELEVATE people, EMPOWER change, and ENRICH our communities through positive action.

# Message from our Executive Director

## Jo-Ann Brine
**EXECUTIVE DIRECTOR**

This year marks my first full year as Executive Director of the John Howard Society of Southeastern New Brunswick, and it has been a year I will not soon forget.

There have been many moments of growth and progress, but there have also been significant challenges. Our organization has continued to respond to increasingly complex needs, staffing pressures, organizational change, and the ongoing realities facing the people and communities we serve.

Through all of it, I have been reminded again and again that the strength of JHSSENB is its people.

Our staff continue to show up with compassion, resilience, creativity, and an incredible commitment to the people we serve. I have watched teams adapt, support one another, solve difficult problems, and continue moving forward even when the work has been heavy.

Over the past year, we have strengthened programs, expanded partnerships, invested in leadership development,, organizational structure, staff culture and well-being, and governance. We continue building a stronger foundation for the future.

There is still much work ahead, and I know the road will not always be easy. But I am incredibly proud of how far we have come and grateful for the
people who continue to believe in this organization and in the work we do.

To our Board, staff, funders, partners, volunteers, and supporters:
thank you for your trust, your collaboration, and your commitment.

As I look toward the year ahead, I do so with gratitude,
determination, and a great deal of hope for what we can
continue to build together.

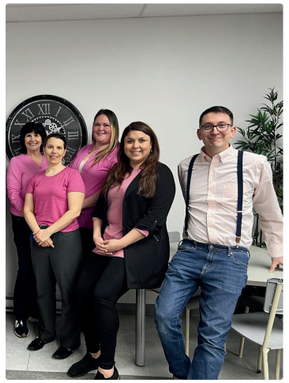
**Jo-Ann Brine**

Executive Director
John Howard Society of Southeastern New Brunswick











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To our Board members, staff, funders, donors, volunteers and community partners—thank you for being part of our work and for caring about the people we serve.

Your support makes a difference in everyday ways: a safe place to stay, help navigating a difficult situation, or someone who takes the time to listen. Whether you give your time, share your knowledge, contribute resources or work alongside us, you help make these moments possible.

To our staff, thank you for the compassion and dedication you bring to your work, especially on the difficult days. To our Board and supporters, thank you for your guidance, generosity and continued trust in our mission.

And to the people who welcome us into their lives, thank you for trusting us. Your experiences matter, your goals matter, and we are grateful for the opportunity to walk alongside you.



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Email: info@johnhowardsenb.com






John Howard Society of SENB are dedicated to providing service delivery and programming centred on Justice, Employment, Youth, Health, Outreach & Case Management and Housing & Shelter Support Services. Our team comprises committed and skilled support professionals who meet individuals at their current life stage, ensuring personalized support and assistance.





## VISION

A safe, engaged and inclusive community where everyone has the support they need to live a meaningful and healthy life.

## MISSON

To support vulnerable populations in making good choices for a better life by laying the groundwork in our community through education, employment, housing and justice programs.

## VALUES

- **Dignity and respect:** We treat everyone with compassion and encourage shared responsibility for our community.
- **Accountability:** We uphold transparency, integrity and accountability in all we do.
- **Collaboration:** We work together to strengthen community impact.
- **Inclusion and diversity:** We embed these values throughout our organization.
- **Innovation:** We embrace creativity to build safer, healthier communities.

## Navigate the Report

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# A MOMENT FOR YOU

It's been a hard year. Thank you for the care, effort and commitment you bring to our team. Before you close this report, take a moment to check in with yourself.

## What I need, but may find hard to ask for

1 How am I feeling, really?

2 Something I need more of is...

3 Something I need less of is...

Your wellbeing matters. Your needs matter. You don't have to find all the words today.

4 When I feel overwhelmed, what helps is...

5 One thing I could ask for help with is...

6 A boundary I would like to honour is...

7 Someone I feel comfortable turning to is...

8 One small way I can care for myself this week is...

This space is just for you. You do not need to share your answers.
Skip any prompt that doesn't feel right today.

**Thank you for being part of our team.**

# Change is what we do.

Because everyone deserves a chance.

**REPORTING PERIOD**
April 1, 2025 - March 31, 2026

**WEBSITE**
johnhowardSENB.com

# John Howard

JOHN HOWARD SOCIETY SOUTHEASTERN NEW BRUNSWICK INC.
SOCIÉTÉ JOHN HOWARD DU SUD-EST DU NOUVEAU-BRUNSWICK INC.

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# ANNUAL REPORT 2025 | 26

*Change is what we do.*

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